

"As the oldest and most experienced clothing and fabric restoration firm in the South East, we are proficient at providing services that work on all levels to accommodate you and the client throughout the entire claim process."



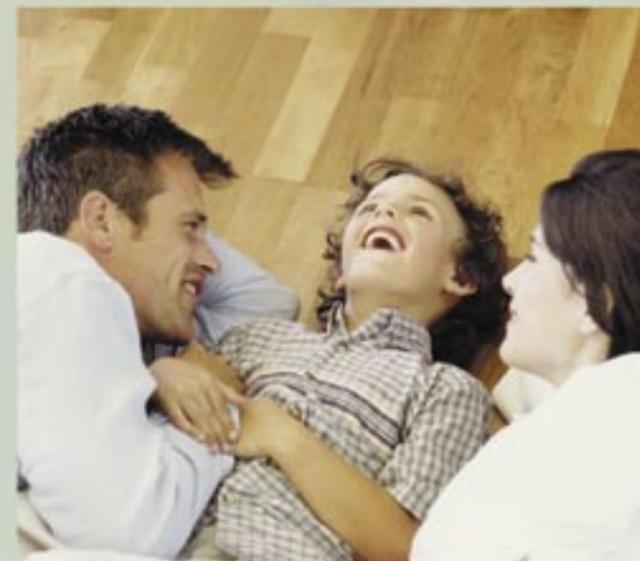
Servicing all of South Carolina, North Carolina, and Georgia

Contact Us Today



Textile Restorations
www.textilerestorations.com
Phone: 800-732-0837

Textile Restorations



FIRE • SMOKE • WATER • MOLD

Restoring our client's way of life one garment at a time

Customers need service providers that deliver an excellent product and offer specific attention and accommodation to their personal requirements

Adjusters need capable and knowledgeable contractors that are proactive in handling customer needs, delivering quality work, and offering reasonable prices



The restoration of textile contents in a home generally comprises 20-30% of a claim. Because we will effectively handle the restoration of the clothing and fabric items from start to finish, you can spend more of your time and attention on other areas of the claim.

A comforting service that is surprisingly cost effective

We are specialists in the restoration of clothing and household fabric items that have been distressed by fire, smoke, water, or mold. These items may include your every day clothing items, bed linens, towels, shoes, purses, leathers, and window treatments. Because we specialize in fully serving the needs of a victim of fire, flood, or vandalism, we also are able to give professional attention to the items an every day dry cleaner cannot adequately process. These items include high monetary and sentimental value items such as wedding gowns, cornice boards, stuffed animals, and tapestries. **We fully guarantee our work and we do not charge for items that do not salvage.** With this guarantee in place, cleaning instead of replacement just makes sense. You are free to try to have all of your items restored by a Garment Restoration Specialist, and by doing so you are saving nearly 90% of the cost of replacement. When you consider each household has literally hundreds of garments, it's easy to see those savings add up. So not only are you saving memories, you're saving money as well.

We're on your schedule and here to save you time

We are organized to respond to losses quickly and efficiently, being onsite within hours of your call. We work diligently to ensure immediate need items are back within 24 hours when necessary, and an itemized estimate to the adjuster or contractor within 72 hours.

Accommodating and Knowledgeable Staff

We strive to custom-tailor the restoration process for each client and adjuster or contractor. Clients are allowed several cleaning and packaging options based on the type and extent of damage and their individual preferences. Since we're Garment Restoration Specialists you can rest assured your high monetary and sentimental value items such as wedding gowns, cornice boards, stuffed animals, and tapestries are cleaned with the best care and highest level of professionalism available today. Adjusters are able to choose the billing format of their preference and view all pertinent paperwork and photographs online, all while being assured that we will adhere to the pricing arrangements outlined in their vendor lists. With our Customer Service Representatives averaging over 20 years of industry experience, you can rest assured you are being taken care of by an industry professional.

Highly Detailed Inventory Processes

We conduct a photographic inventory of each room, as well as a comprehensive itemized inventory of all textile contents by location in each room. Both inventories are available to the client and adjuster or contractor in hard copy, by email, or special viewing on our website. Once in our facility, the itemized inventory is uploaded into our computer system and every item receives an inventory tag. This allows us to electronically manage each and every item throughout the entire restoration process, and to ensure that you receive back every item we removed from site.

Cutting Edge Technology

Our 14,000 square foot facility is the most technologically advanced in the Southeast, partly due to our patent pending odor removal system. This, combined with our very experienced Garment Restoration Specialists and Customer Service Representatives, ensures you an average salvage rate between 90 and 98% dependent upon type and extent of damage.

Secure Storage

When the restoration process is complete, the fresh, clean textile items will be housed in a secure facility, complete with 24 hour monitors and alarm systems. Clients and adjusters or contractors are welcome to make an appointment to view their restored items on site, and have access to the items they may need.

<i>We offer many services that help our customers cope and recover from their loss</i>		
Custom tailored cleaning process for client, based on type and extent of damage, as well as individual preference.	Return of immediate need items within 24 hours when necessary (Dependent upon volume and extent of damage).	Photographic detail on file of all defective items we receive to clean.
Complimentary closet organization.	The option to have items returned to their proper location in the linen closets and drawers.	Further assistance with the move in process, complete with removal of all plastic garment bags, boxes, and twist ties from site before leaving.



When compared to the cost of replacement, our services will save your policyholder 85% on average.